

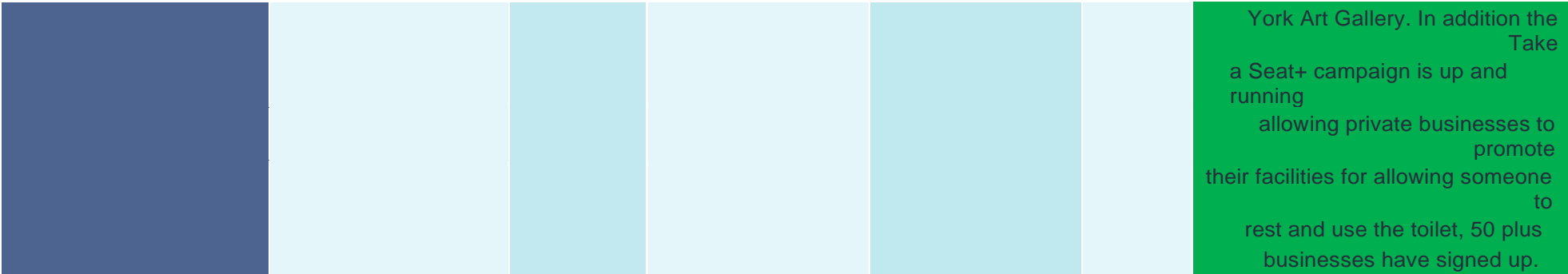
City Centre Action plan update October 2022

| Action Plan | | | | | | |
|---|---|-----------------|---------------------------------------|---|----------------|---|
| Recommendation | Required to implement | Budget required | Funding Source | Action Owner | Timescales for | Update RAG rating |
| Create an Access Officer post | To be funded through existing budgets | £24k per annum | To be funded through existing budgets | Director of Customer and Communities | Spring 2022 | Recruitment of Access Officer almost complete. An access consultant, MIMA, has been appointed to support on Pavement café licensing (including dropped kerbs), the placement of benches and rest areas and identifying improved routes in the City centre |
| Develop a York Standard for the city centre with disabled groups and stakeholders | To be delivered by the Access Officer but would need to cost any proposals and seek appropriate funding for | None | To be delivered by the Access Officer | Access Officer | December 2022 | Priority action for the Access Officer |
| Consult on permanently extending the footstreets until 7pm | Undertake Statutory consultation | None | Existing Resource | Director of Transport, Environment and Planning | Pending | Not yet commenced due to current legislative context |
| Disabled Access | | | | | | |

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|--|--|------|----------------------------|--------------------------------|---------------|---|
| Implement disabled bays as per statutory consultation, and continue to explore additional locations on the edge of the footstreets | | None | Existing Transport Budgets | Head of Highways and Transport | February 2022 | All those approved at Exec Member Decision Session are implemented, except Blake Street which is dependent on HVM placement |
|--|--|------|----------------------------|--------------------------------|---------------|---|

| Recommendation | Required to implement | Budget required | Funding Source | Action Owner | Timescales for | |
|---|--|--------------------------|----------------------------|--------------------------------|-----------------------|--|
| Invest in Shopmobility to increase awareness of the service | CYC promotion support Additional grant | £10k (one off) | Covid Recovery contingency | Head of Highways and Transport | March 2022 | Funds provided to Shopmobility after discussions around their investment priorities. |
| Access Officer to work with Shopmobility, expand the provision of mobility aids, and meeting the needs of service users | To be delivered by the Access Officer | TBC | | Access Officer | Summer 2022 | To be picked up by the Access Officer |
| Investing in the Dial-&-Ride service, to improve awareness | CYC promotion support Additional grant | £10k (one off) | Covid Recovery contingency | Head of Highways and Transport | March 2022 | Funds provided; Further work to be undertaken once the fleet replacement is complete |
| Investing in the Dial-&-Ride service, to better meet the needs of service users | | £50k (one off) | Covid Recovery Contingency | Head of Highways and Transport | Proposals Summer 2022 | To be completed in conjunction with the City Centre Shuttle Feasibility |
| Work with micro mobility operator (Tier) to explore the roll out of mobility aids at key points across the city | | No – Commercial Operator | Not Required | Head of Highways and Transport | Summer 2022 | Ongoing lobbying, considering as part of national roll out |

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|--|--|-----------------|---|--|---|---|
| Continue to work with disabled people to assess what constitutes a mobility aid and should be permitted in the footstreet areas. | To be delivered by the Access Officer | No | Not Required | Access Officer | On-going | To be picked up by the Access Officer |
| Improved routes into and around the city centre, included improved paving and dropped kerbs | Dropped kerbs, paving | £250k one off | Active Travel Fund (subject to successful bid) or prioritised Transport Budgets | Head of Highways and Transport /Access Officer | Spring 2022 | Active travel fund bid was rejected by DfT. Executive approved funding to progress this programme in March date. Through works in Stonegate 8 new dropped kerbs have been added. Further works planned in autumn (Fossgate) and in spring as set out in report. This is being supported by the Access Consultant |
| Additional seating to be provided at key points along routes in to and around the city centre | Locations to be co-designed with disabled groups, to be delivered by the | £15,000 one off | Public Realm budgets | Access Officer | Summer 2022 | This is currently being worked through by the Access consultant, MIMA |
| Improve access to disabled toilets in the city centre through multi-partner provision | Work with stakeholders and partners to improve access Support Home Instead and YDRF to progress the "Take a Seat+" initiative | TBC | Subject to Changing Places bid for physical improvements | Director of Customer and Communities | Initiative launch planned for Spring 2022 | Secured £244,000 changing places fund to deliver toilets improvements over the next three years. Four locations in the city centre have been identified as possible locations including West Offices to bring up to improved standard, Nunnery Lane public toilets (need a project manager), York Castle Museum, |



| Recommendation | Required to implement | Budget required | Funding Source | Action Owner | Timescales for delivery | |
|--|---|-----------------|--|--|-----------------------------------|--|
| Carry out a feasibility study for a dedicated shuttle service for disabled people and those with mobility issues | Initial engagement carried out by Access Officer Study already carried out, further work required to understand service user needs and requirements to inform any future proposals | £50k one off | Bus Service Improvement Plan funding (subject to successful bid) | Head of Highways and Transport | Subject to successful funding bid | Successful BISP bid, but no funds released yet by DfT, however, existing funding has been allocated to progress this piece and |
| Improve awareness of Blue Badge parking and services which are available to improve access to the city centre including toilets, accessible routes | Identify the improvements as listed in this action plan and compile in to single point of reference | No | Existing Transport budgets | Head of Highways and Transport /Access Officer | December 2022 | Website updated, hard copy leaflet also produced and distributed. |

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|--|--|-----------------|--|--------------------------------|----------------------|---|
| Work with the Quality Bus Partnership, and local disability representative groups to review how drivers prioritise wheelchair users' access and make Class 3 access training | | No | | Access Officer | Commence Spring 2022 | Links to BSIP and Enhanced Partnership and representation of disability groups in the partnership. The Enhanced partnership has now been made and will be brought through the governance to consider |
| Cycling, e-scooters and e-bikes | | | | | | |
| Improving existing city centre cycle routes | Improved route and signing along High Petergate, Minster Yard, Deangate, Goodramgate, Aldwark, Hungate, Navigation Road and Walmgate | £250k one off | LTP 4 (part of wider package of improvements totalling £600,000) Active Travel Fund (subject to successful bid) | Head of Highways and Transport | | Active Travel Funding was not received and will be considered as part of LTP4 action plans. Local Cycling and Walking Infrastructure plan now in development and these will be identified through this process and prioritised for future Active Travel funding bids. |
| Improve city centre cycle parking | Upgrade existing cycle parking facilities, introduce provision for adapted cycles and look at city centre lockers/secure storage | £150k one off | Active Travel Fund (subject to successful bid) | Head of Highways and Transport | | Active Travel funding was received, the existing cycle parking facilities in the city centre will be upgraded to bring them into line with the latest best practice in terms of spacing, type and the ability to accommodate larger cycles such as load bikes, bikes with panniers, or trailers. Specific parking racks or areas for users of adapted cycles will be designated. Engagement with residents will take place in the development of proposals. |

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| Deliveries | | | | | | |
| Undertake a feasibility study for a city centre transshipment hub for freight delivery | Carry out a feasibility study and pilot scheme looking in to low emission deliveries | £300k one off | Defra | Head of Highways and Transport | Complete | Feasibility complete. Trial is being worked up. |
| Work with the BID to continue to understand the evolving nature of food delivery businesses in the city centre | | Not required | Existing resource | Head of Regeneration and Economy | Ongoing | Work ongoing; This formed a part of the recommendation from the freight delivery and will be developed once further funding is identified |
| Taxis | | | | | | |
| Clearer signage indicating location of taxi ranks (Clifford Street) | Unmet Demand Survey | No | To be carried out by licencing team | Head of Public Protection | Spring 2022 | Signage ordered and installed. |
| Potential new evening rank on Piccadilly | Unmet Demand Survey | No | To be carried out by licencing team | Head of Public Protection | Spring 2022 | The city's ranks have been reviewed as part of unmet demand survey (at the Licensing Committee Members request), including rank abuse. At meeting on 7 June, members agreed to defer the location of new ranks etc (and potentially taking unused ranks away). The review is underway. The Policy will come into force next year. |

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| Forum to be facilitated between Taxi operators/drivers and representation from disabled groups to discuss how the taxis could better meet the needs of service users | Representation to be invited to the Taxi Association Forum | No | To be carried out by licencing team | Head of Public Protection | Nov/Dec 2021 | This action was completed in March 2022 with representation from disabled groups engaging with the Taxi Industry. |
| Total | | £1.1m | | | | |